



Terms and Conditions of Use

- Cardholder MUST be present with a valid card.
- Points given will be based on final bill total AFTER any discounts.
- It is the cardholder's responsibility to present the card before the bill is cashed off. Points cannot be issued after the bill is closed.
- Points earned are redeemable upon next visit.
- Only one Loyalty card per transaction.
- You must also spend at least £1 in a single transaction for the transaction to qualify for points. Then one point will be awarded for every £1 that is spent. This can be altered at our discretion.
- The current redemption value – at the time of printing - is 1 point = 4p, which can be changed by Urban, notice of any change will be posted on our website.
- Loyalty cards cannot be used when purchasing Gift Vouchers.
- All participants in the Loyalty Card must be aged 18 years or over.
- The Urban Loyalty card is not transferable, and can only be used by the person registered to the card.
- Your Loyalty Card is personal to you. We do not issue additional cards for your account but your family and friends can of course apply for their own Loyalty Card.
- All Loyalty Cards belong to Urban Brasserie, 23-25 St. Vincent Place, Glasgow G1 2DT. who reserve the right, at any time without notice, to: (a) terminate the scheme; (b) decline to issue cards; and (c) on reasonable grounds, withdraw or cancel Loyalty cards or points collected, or to alter or amend the conditions of operation of the Loyalty Card scheme. Reasonable grounds include (i) any abuse or attempted abuse of the scheme, or (ii) any use or attempted use of a Loyalty card or points in a manner which is contrary to these terms and conditions or (iii) any reasonable suspicion of dishonesty on the part of a member in connection with the scheme.
- We can change the terms & conditions of the scheme. We'll always give notice of changes. Notices will be posted at www.urbanbrasserie.co.uk
- If your card is Lost, Stolen or Damaged - Please contact the restaurant direct on 0141 248 5636 who will be able to cancel your old card and arrange for your points to be transferred to a replacement card. Your replacement Loyalty Card will be with you in 2-3 weeks.
- DATA PROTECTION. We will never give your personal details to anyone outside of Urban Bar and Brasserie. We will analyse your purchase history to provide you with

relevant and personalised offers, information, and advice in helping you choose products that are right for you. Your card cannot be used as a credit card or a guarantee card.

- **Current loyalty scheme ending 30th November 2016.**
- **All balances MUST be redeemed before or on 30th November 2016. Post 30th November points remaining will not be redeemable.**
- **As of 25th August no further points will be added on this scheme.**
- **Please retain cards and loyalty information as new scheme will be launched in 2017.**